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## ILHIE CONSUMER EDUCATION WORKGROUP MEETING AGENDA

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Tuesday, July 24, 2012  
10:00am – 11:00am  
James R. Thompson Center  
100 W. Randolph Street, Suite 2-201  
Chicago, IL 60601  
Call in Number 888-494-4032 Code 1292376808

- I. Welcome and Introductions**
- II. Approval of Minutes for June 19, 2012**
- III. Define Targets – Who are we trying to educate?**
- IV. Trusted Provider/Consumer Educators**
  - A. Condition or Age-Related Provider Organizations (large)
  - B. Cyber and IT resource programs (Underserved communities)
  - C. Health Care Users with medicated conditions – (Walgreens/Pharmacies)
  - D. Health Care Providers – (Hospitals, Physician groups)
  - E. HIV and Behavioral Health Organizations (TBD)
  - F. State of Illinois Employees, state agencies, state health care providers
  - G. Groups targeting largest ESL cohorts
- V. Message – Consumer Message and/or Benefit of Health IT**
  - A. Increasing the safety of patient care and reduce medical errors
  - B. Improving care coordination and outcomes
  - C. Engaging patients and families
  - D. Improving administrative efficiency, thereby lowering the delivery costs of healthcare
  - E. Improve population health and reduce health disparities
- VI. Through What Channels**

All meetings will be accessible to handicapped individuals in compliance with pertinent state and federal laws upon notification of anticipated attendance. Handicapped persons planning to attend and needing special accommodations should contact OHIT at least five business days prior to the meeting so that we may best accommodate their needs.



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- VII. Objectives – Metrics on Dashboard**
  - VIII. Google Docs Update - Cory**
  - IX. Public Comment**
  - X. Adjourn**

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